



# COMPANY PROFILE





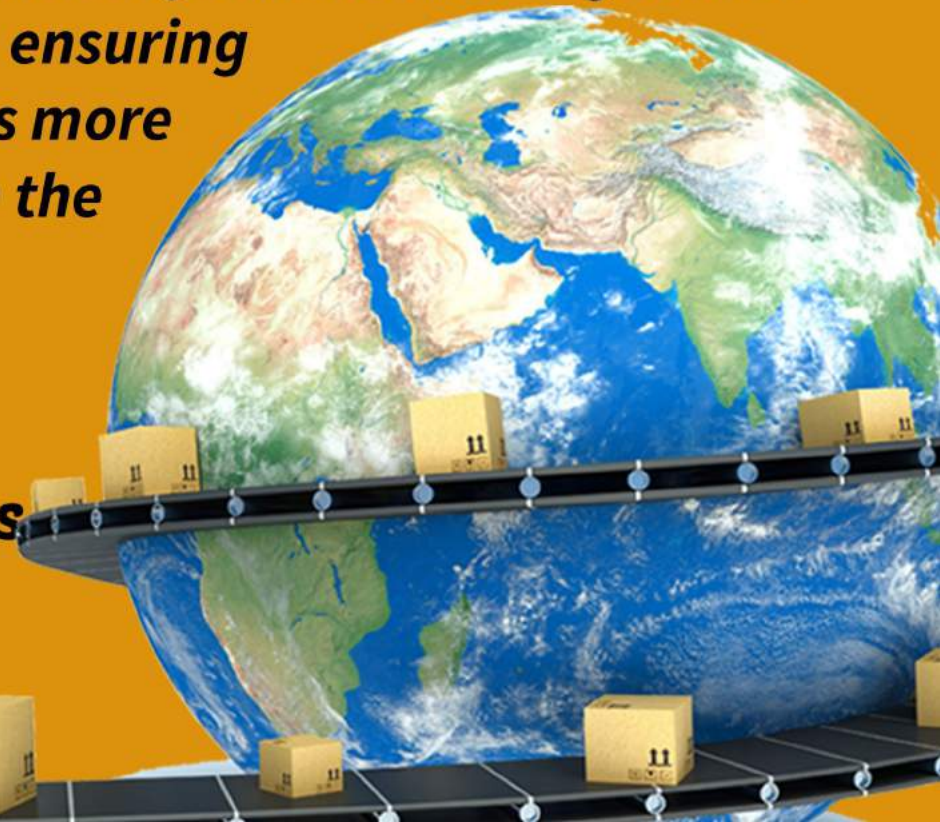
# ABOUT US



**SIGS Logistics is one of the leading international freight forwarding, project logistics and relocation management companies delivering cost-effective solutions throughout Nigeria.**

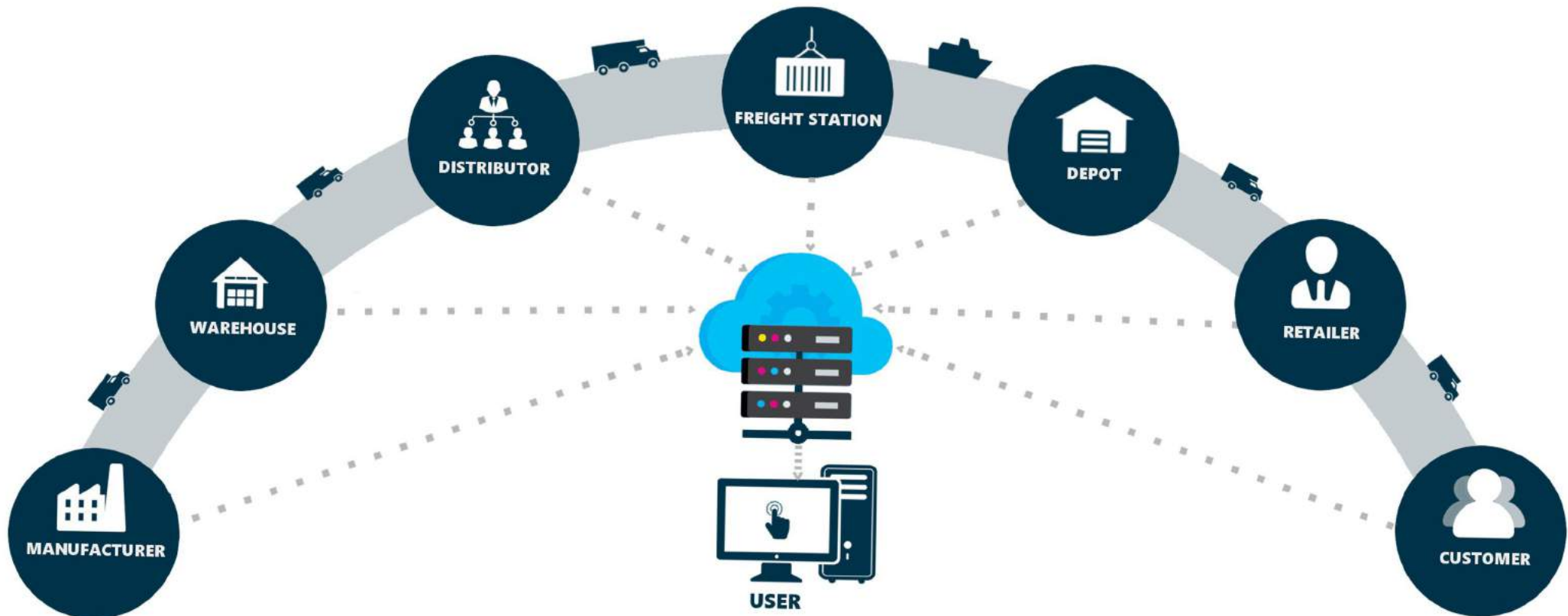
***SIGS Logistics develops comprehensive freight forwarding, project logistics and relocation service plans tailored to meet specific requirements of customers. This is accomplished by learning customer's exact objectives with regards to their internal and external requirements, thus ensuring that SIGS Logistics will provide quality services more consistently than any other service provider in the market.***

**Our tried and proven multimodal transportation routes ensure reach whatever your cargo and timeframe is. We are very proud of our reputation and always strive to maintain it.**





Our tried and proven multimodal transportation routes ensure reach whatever your cargo and timeframe is. We are very proud of our reputation and always strive to maintain it.



# MANAGEMENT

**Supported by its own offices and associates around Nigeria and worldwide, SIGS Logistics employs a team of professionals that follows up and follows through on each and every transaction we manage.**



**With our Global Service Network we aim to be the most reliable Freight Forwarding, Project Logistics Management and Removal & Relocation Company in the market with an inspired, people-driven and dedicated approach to serving our valued customers.**



**While we are proficient in offering freight forwarding, project logistics and related services, we are not satisfied with just that: we also strive to be committed advisors to our customers and associates at all times.**





**Why**

**SIGS?**

**Successful freight forwarding, project logistics and relocation management services in challenging markets like Nigeria require expertise, inside knowledge, and a reputation that businesses can trust.**

**This is why SIGS Logistics is the preferred choice of many companies in the Nigeria. Our in-depth knowledge of the nook and crannies of Nigeria, coupled with our regional and international service network makes SIGS Logistics a leading service provider in Nigeria.**



**SIGS**  
**SIGS LOGISTICS**  
SANSAD INTEGRATED GLOBAL SERVICES

**SIGS Logistics provides a “one-stop-solution” to meet all of your logistics requirements. Whether you are looking to relocate household goods across the region, SIGS Logistics has the capability, expertise and experience to make it happen.**

**You will get personalized service at every level with SIGS Logistics because we are truly independent, make our own decisions and specialize in our home market.**





# MARKET POSITION

**Since our establishment, SIGS has been recognized as one of the most successful independent courier, freight forwarding, project logistics and removal & relocation companies in Nigeria.**



**In the Nigerian transport and logistics market, SIGS Logistics ranks strives to be one of the best.**







# MISSION & VISION

**Our primary objectives are to promote Total Quality Management and to maintain our success through steady investments in our service expansions and innovations.**

**Our goal is to promote health, safety and environmental policy throughout our organization.**



**Our aim is to be the best customer service team in our profession. We strive to develop and maintain a first-class infrastructure to ensure employee satisfaction, which drives customer loyalty leading to sustained profit growth and creating improved company value.**

# QUALITY STATEMENT



**Quality is not an option, but a necessity to survive and thrive in an environment of global competition. We aim to provide total customer satisfaction that will lead to customer loyalty. By using Total Quality Management techniques, we can locate waste, identify its causes and eliminate it.**



**A good example of waste is rework, which is often more costly than doing the job right in the first place. A common business concept is known as the "1-10-100 Rule". If it takes one unit of costs or effort to complete a job correctly, it will take 10 times that effort to correct an error before it reaches the customer. And once it has reached the customer, it will take 100 times the cost and effort to correct the situation, not to mention the loss of customer goodwill.**



# COMPLIANCE STATEMENT



**SIGS Logistics is thoroughly committed to conforming to international and local laws on ethical standards of conducting business. Our employees are consistently informed and trained on international levels of best ethical practices in the business which are strictly implemented and followed**



**We are committed to continuously improving our business standards and similarly raising awareness throughout the group for better informed ethical decisions by employees.**



# HSE STATEMENT

**SIGS Logistics will respect and promote, without reservation, safety awareness and accident prevention throughout the organization. This commitment extends not only to compliance with respect to Federal, State and Local government requirements, but also to the standards and requirements adopted within the industries we serve.**



**The Safety Program is critical for the prevention of workplace injuries and accidents. The success of the program however, is dependent upon employee knowledge of and compliance with policies, practices and procedures. Adherence to these standards coupled with a positive attitude creates competent personnel who are properly trained, equipped and motivated to safely perform their duties.**



**SIGS Logistics will respect and promote, without reservation, safety awareness and accident prevention throughout the organization. This commitment extends not only to compliance with respect to Federal, State and Local government requirements, but also to the standards and requirements adopted within the industries we serve.**



# **AIM & OBJECTIVE**



**Our aim is to exceed the expectations of our customers through total quality management.**

**Our objective is to provide cost effective and reliable solutions to help our customers to realize their goals**





# AIR FREIGHT

**OUR**

**SERVICES**



Due to the sensitivity and time pressures involved in airfreight, SIGS Logistics develops comprehensive airfreight service plans tailored to meet our customers' specific requirements. This is accomplished by learning our customers' exact objectives with regards to their internal and external requirements.

Sensitive and valuable goods are often subject to extreme time pressures and deadlines for everyone involved.

Therefore, our Airfreight Department develops a customized service plan for each customer, and then implements our required Operational Handling Procedures to ensure a high quality service.

Our team of Air Freight professionals follows through on each and every shipment so that our customers can be assured of real-time status reports on all import and export air freight shipments at all times.

For oversize cargo transportation by air, we provide professional know-how related to the handling of part and full charter service including complete door to door delivery logistics on a global scale.





## Our Air Freight Services include:

Auto and  
Automotive  
part

Hazardous  
Cargo

Oil & Gas Industry  
Cargo

Live Stock  
Cargo

Pharmaceutical  
Cargo

AOG & Aerospace  
Cargo

Precious Metal  
Cargo

Fashion & Luxury  
Goods

OUR  
Air Freight  
Services

## Other Services:

- Import/Export Consol & Deconsol
- Split and Full Air Charter
- Customs Clearance Service
- Pick, Pack, Assembly and Distribution

- Worldwide Door to Door Services
- Sea/Air & Road/Air Service
- Packing and Crating
- Pick-up and Delivery Service



# Health, Pharmaceuticals And Cold Chain Solution

**The reliable delivery of healthcare products can be lifesaving. Which is why we develop supply chain solutions with you to ensure that time- and temperature-sensitive products reach their destination safely. We ensure the integrity of sensitive goods through special handling and monitoring services.**



**Companies in the healthcare sector are confronted with a constantly changing environment. With our innovative and integrated solutions, we can react flexibly to all requirements from pharmaceutical and biotech companies, as well as medical device manufacturers.**

**Damaged products and medicines that have not been maintained within required temperature ranges can quickly cause life-threatening situations. Reliability is therefore crucial in transporting healthcare products. SIGS supply chain solution ensures that time and temperature sensitive products reach their destination safely and securely.**

**We safeguard the integrity of your product with special handling and monitoring, including complete traceability of shipments, closed cold chain solutions for biological drugs and compliance with all legal regulations.**





**We also establish quality management systems and apply industry standards such as GDP, USP 1079 and QEP.**

**Our global network integrates air, ocean, and land transport, as well as contract logistics, allowing us to react immediately to any changes in your distribution needs. Also, our multi-modal transportation methods ensure a cost-effective, end-to-end solution for your supply chain.**





# SEA FREIGHT

**Sea Freight is one of the key elements in multimodal transportation service. In order to offer the best service possible, we have a dedicated Ocean Freight Department specializing in FCL, LCL, Break-Bulk, Project Cargo and different types of cargoes on a global scale.**

**The flexibility and range of Ocean Freight Services offered by SIGS Logistics provides our customer economical alternatives to other, more costly modes of transportation. Our worldwide logistics services cover not only shipments from port-to-port, but also the complete door-to-door supply chain solution.**

**Over the years, SIGS Logistics has and will continue to fostered strong business relationship with all major international and regional ocean carriers.**





# Our Sea Freight Services include



FCL and LCL  
import and export



Packing and crating  
of household goods



Issuance and  
verification of shipping  
documentation



Warehousing, a  
sembly and  
distribution  
logistics



Export and import  
customs clearance



Letter of credit  
processing



Certified industrial  
packing and crating



Part & full vessel  
charter



Conventional shipments  
(break-bulk, dry  
& liquid bulk)



Volga-Don Sea/River  
navigation



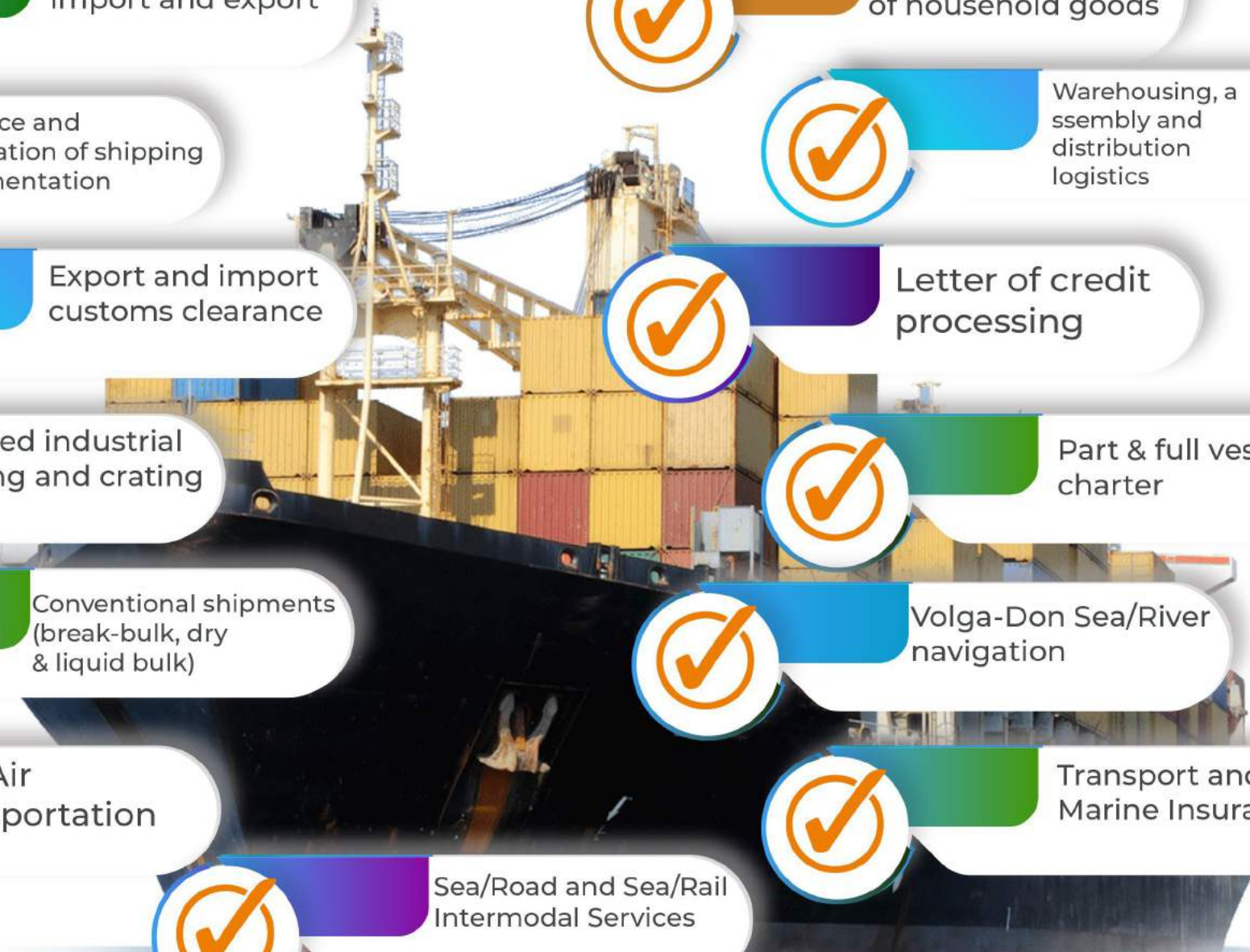
Sea/Air  
transportation



Transport and  
Marine Insurance



Sea/Road and Sea/Rail  
Intermodal Services





# **ROAD FREIGHT**

**Most transport chains include trucking at either the beginning or the end. SIGS's integrated transportation and logistics service includes Road Transportation Service that connects all major Nigeria trade centers into a single network.**

**SIGS Logistics is offering regular, scheduled departures to/from all major cities in Nigeria. Additionally SIGS Logistics has a dedicated division to handle transportation of perishable and dangerous goods.**

**Having an own fleet of multipurpose trucks and trailers, SIGS Logistics offers competitive pricing coupled with a reliable and world class quality road transportation and distribution services within Nigeria.**







# Our Road Freight Services include



 **Assembly and Synchronous Positioning of Load Units (JIT)**

 **Transportation of LTL, FTL and Bulk Cargo**

 **Customs Clearance and Customs Escort Service**

 **Special Transportation of heavy weight, oversized and project cargoes**

 **Transportation of dangerous and perishable goods**

 **Special transportation of household goods and personal effects**





**Contract-logistic, procurement and distribution**



**Tracing & tracking through the Global Positioning System**



**Domestic trucking and distribution in Nigeria**



**Customs bonded transportation**



**Various value added services**







## Customs Clearance

In the global market place, rapidly changing demands on production and delivery schedules have placed increased responsibility on Customs House Brokers to provide expert Customs Clearance Services.

SIGS Logistics is and will continue to be widely recognized as one of the leading customs brokers in Nigeria. SIGS's has long-standing professional relationships with government

agencies and this hard earned and privileged status delivers a distinct advantage when it comes to negotiating difficult consignments and dealing with the challenges of bureaucratic procedures in Nigeria.

Regardless of the speed with which a consignment reaches one of the destination points, complex customs procedures and documentation requirements can result in indefinite delays costing heavy storage charges to consignees.

SIGS's customs brokers are comprehensively trained to understand complex customs procedures of each specific area of operation. Our customs brokerage team will take full and complete responsibility to ensure that the correct documentation is prepared well in advance of all import and export deadlines in order to avoid expensive and time consuming delays.



To further strengthen this aspect of our operations, SIGS Logistics maintains a bonded warehousing network across the Nigeria. These facilities, which are suitable for any type of cargo, can be reached by road, rail or air and ensure that shipments are swiftly cleared at the point of arrival.



## Our Customs Services include

**STOCK  
CLEARANCE**



Import / Export Customs Clearance Service



Classification of goods



Customs Evaluation of merchandise



Import Duty & Tax Assessment



Classification of HS Codes



Customs Surveying



Import / Export Record maintenance



Temporary Import / Export procedures



Permanent Import/Export procedures



Consultancy Services



Customs Bonded Carriage



Transit Customs Handling



Import / Export Permissions of controlled goods



Payment of Custom Duties on customers behalf



# WAREHOUSE MANAGEMENT

**SIGS Logistics offers secure storage facilities at all key destinations in Nigeria. Our warehouses are among the safest places to deposit your goods.**



**There are two basic reasons for this: For security, they are equipped with electronic theft and fire alarms backed by round-the-clock security guards. For hygiene, in addition to normal hygiene standards, we can offer our customers certificates guaranteeing constant checks carried out by specialist companies. All goods are properly protected so that they can remain in our warehouse for as long as the customer deems necessary.**

**SIGS's extensive warehousing and distribution system will pick, pack, store and distribute consignments anywhere in the region by efficient modes of transport. Special warehousing facilities for household goods and personal effects are also available at all SIGS locations**



# Our Warehousing Services include:

Short and long term storage



Cargo labeling and packing



Cargo loading and unloading



Fumigation and Pest control



Packing and crating services



Cargo Distribution



POD Reporting





# PROJECT LOGISTICS

Experience counts when it comes to handling complex projects and movements of oversized and heavy- lift cargoes. Managing complex transportation for large scale projects requires experienced, intelligent and knowledgeable personnel who are committed to researching all options, investigating each detail, surveying and identifying potential obstacles, physical and non-physical, and reacting to extraordinary circumstances with quick and decisive actions.



Our approach is to break down project logistics and transport into essential elements, and then to assign direct supervision over each. Advance trips by our Projects Operations Specialist to the key points in the project corridor ensure that SIGS Logistics has the first-hand knowledge required to "make things happen". A Project Coordinator is then assigned to manage all facets of communication, logistics and transportation operations and becomes the direct liaison with the customer.





The success of SIGS's Project Logistics lies in its commitment to understanding what is required. Our specialist advisers become fully conversant with the requirements of a project and ensure that customer- specified deadlines, HSE aspects and special instructions are strictly adhered to.

SIGS Logistics specializes in project freight management and all associated planning and implementation services. Whether you are moving an individual heavy lift or complete industrial plant from various origins around the world to remote construction sites, we arrange for customized transportation concepts for the entire route on a door to door basis.





# Our Project Logistics Services include

- ✓ Customer tailored transportation consultancy
- ✓ Project logistics feasibility studies
- ✓ Project logistics budget and planning
- ✓ Project flow descriptions
- ✓ Cargo supervision during loading and unloading, as well as in transit
- ✓ Full/Partial charter by ocean and air
- ✓ Consolidation, packing, crating and containerization
- ✓ Purchase order management and cargo tracking

- ✓ Transport Insurance
- ✓ Oversize cargoes transportation
- ✓ Heavy loads
- ✓ Barge Service
- ✓ Module Movement
- ✓ Pre shipment inspection
- ✓ Cargo surveying
- ✓ Customs and shipping documentation

# **HEAVY LIFTS**

Carrying out a heavy lift transportation project starts with careful preparation and planning. Our project engineers develop the most economical, efficient and the safest solution for heavy lift projects.

Thorough preparation is important for heavy lift projects management. Our project preparation takes place in close consultation with the customers and covers all aspects of their HSE and technical requirements.

Strict supervision and planning at site while projects are underway is also extremely important and our dedicated project manager will be on site 24/7 to control and coordinate all aspects of HSE and project execution strategy.

We believe that being transparent and communicative with our client is an essential part of our assignment and a key element of our success.





# The Heavy Lift Project Engineering Services include:

- ✓ Conducting transport and road studies
- ✓ Technical surveying
- ✓ Road and rail transport permissions and permits
- ✓ Risk Management and Insurance
- ✓ Procurement of special handling equipment for specific projects

✓ Drafting transport drawings for project manuals

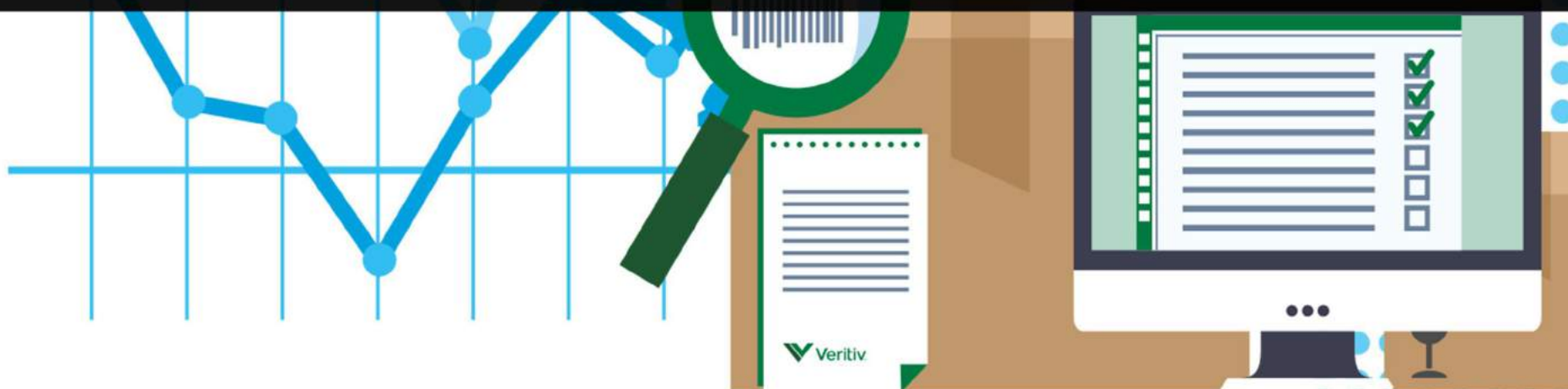


# REMOVAL & RELOCATION



**SIGS Logistics is truly an international single source for worldwide moving services. Whether it's Household goods, your family pet, your professional equipment or your car, we have global resources and expertise to plan and co-ordinate all aspects of your moving requirements.**

**You will receive professional, courteous, and trouble-free service throughout the process. From start to finish, a highly-skilled and dedicated SIGS Removal Supervisor and Move Manager will carefully manage and coordinate the removal of household goods, vehicles, and pets.**





# SIGS's worldwide network ensures total security and peace of mind at all times. SIGS Logistics, one company, one point of contact, one point of responsibility.

- Pre-move survey and assessment
- Packing and crating of household goods
- Special handling of art work and antiques
- Assembly & disassembly of complex
- Handling & crating of heavy items
- Handyman & 3rd party services
- Worldwide door-to-door service
- Worldwide pet relocation service
- Worldwide transit insurance
- Worldwide auto transportation
- Office moving and relocation
- Immigration services
- Pre-Arrival & Departure services
- City orientation tour
- Welcome package & Settling in services
- Home search
- School search
- Spouse job search
- Cross cultural training & Language
- Medical Insurance Assistance
- Assistance with home/car rent or sale
- 24/7 Help Line & Emergency

# SIGS

## SIGS LOGISTICS

SANSAD INTEGRATED GLOBAL SERVICES



+ 234 81 7877 5532  
+ 234 91 2546 3507

info@sigslogistics.com.ng



### OUR CORPORATE OFFICE

SUITE 112, FAIRTRADE COMPLEX,  
22, KIGOMA STREET, WUSE ZONE 7,  
ABUJA, NIGERIA

[www.sigslogistics.com.ng](http://www.sigslogistics.com.ng)